

hwCONNECT

Capabilities

- Eligibility calculations
- Enrollment processing via the Web
- Interface with benefit carriers
- Premium calculations and payments
- New-hire enrollment
- Life and work event processing
- Management reports
- Connectivity with client HR and payroll systems
- Web access for HR professionals
- Personalized benefits information

Client benefits

- Participants engaged through education and decision-making processes
- Efficiencies created through automated and standardized processes
- Minimized risk and strengthened plan sponsor fiduciary responsibility.
- 24 x 7 self-service access by participants to personalized information, transactions, data and decision-support tools

ExcellerateHRO's innovative hwConnect solution enables clients who don't need call center support to design a health and welfare benefit plan that meets their specific needs. The intuitive, Web-based system provides personalized benefits information to HR professionals and individual participants.

Health and welfare administration can be complex

Administering a company's health and welfare program is complex and time-consuming. It can become a juggling act of controlling cost structures, engaging plan participants to manage their benefits and improving decision-making about benefits strategy.

Clients design custom Web-based solutions

Mid-size companies often need to administer a comprehensive health and welfare solution but don't require a dedicated contact center for participants. Our approach enables a client to design a Web-administered plan based on these features:

- Up to 10 benefits, such as medical, dental, vision, life insurance, long-term and short-term disability, accidental death and dismemberment, legal services, and financial planning
- Spending accounts for healthcare and dependent care
- Up to 25 health-plan options
- Up to four coverage levels per health option

Providing flexibility and support

Our solution provides the flexibility and support that organizations need to succeed:

- Ongoing maintenance
- Annual enrollment
- Tailored Web site
- Support for plan changes, mergers or acquisitions
- Reporting

ExcellerateHRO

The HRO business of EDS, an HP company

COMPLEMENTARY SERVICES

Clients can deliver additional value by integrating hwConnect with dbConnect, ExcellerateHRO's Web-based pension plan administration co-sourcing platform. dbConnect is ideal for plan sponsors that want to self-administer pension plans and need a robust solution to augment internal capabilities.

Solution provides end-to-end administration

From integrating employees who join your company through an acquisition to helping a new mother enroll her infant in your employee benefit program, our approach provides a true end-to-end service delivery model that is built around life events.

Our innovative self-service Web portal provides participants with decision-support tools and intuitive, personalized transactions that help them understand the benefit plans available and how to become better benefits consumers. Our services are backed up by our experienced people, proven processes and cutting-edge technology.

Achieve business results

- Service excellence through deep benefits, business process and technology expertise
- Operational efficiencies and lower total cost of ownership achieved through economies of scale
- Superior quality provided by experts in data management, compliance and security
- Centralized, independent compliance, audit and quality-management functions
- Accelerated transformation to service excellence and continuous improvement

Why ExcellerateHRO

- ExcellerateHRO is the HR outsourcing business of EDS, an HP company.
- We are a full-service HR outsourcing company offering a flexible portfolio of services to mid-size and large organizations around the world.
- We support more than 70 U.S. clients in a co-sourced arrangement.
- We bring decades of proven benefits administration, technology and business process outsourcing expertise to address your business needs.
- We have developed leading solutions that enable our clients to achieve their HR and business goals.
- More than 350 companies on five continents trust their HR services to ExcellerateHRO.

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